



## **IMPORTANT NOTICES – Please Read**

The following information is to advise you of current issues that may impact you and the policies you have with our company. Please contact our friendly staff for any further information.

### **Other Policies we can supply;**

Please note we can provide competitive quotes for all your insurance needs including the following;

- **Business Insurance, Jewellers Block, Offices,**
- **Home & Contents, Holiday Homes,**
- **Prestige & Imported Vehicles,**
- **Motor Vehicles, Motor Bikes,**
- **Pleasure Craft, Marine Cargo & Transit ,**
- **Public & Products Liability,**
- **Travel,**
- **Professional Indemnity,**
- **Construction Insurance,**
- **Personal Accident & Sickness,**
- **Rent Default / Damage by Tenants.**

### **Privacy Policy**

We are covered by the Federal Privacy Act and its National Privacy Principles (NPPs), which set out standards for the collection, use, disclosure and handling of personal information. Please contact this office for a copy of our Privacy Policy

### **Building & Contents Sums Insured;**

Due to the increase in the replacement cost of most items by the implementation of the GST, it is important you **review your sums insured** regularly to ascertain adequate cover.

### **Tenant Damage / Rent Default Cover;**

We can offer Tenant Damage & Rent Default for clients who have Residential Rental Properties.

### **Be Warned – Do Not Under Insure**

**It is most important that you read the Notices on the back of the Invoice and please contact our office if you have any concerns.**

### **Flood Insurance;**

We are now able to offer Flood Cover on your Home and Contents with certain companies, please contact our office for further details.

### **Accidental Damage;**

We recommend you insure your Home and Contents for Accidental Loss or Damage. This cover also includes Unspecified Personal Property cover anywhere within Australia.

### **Windscreen Cover:**

Most Insurance companies offer one free windscreen per year. There is an extra premium for this cover, please contact us for further details.

### **Jewellery, Furs, Curios, Works of Art, Tools of Trade, Collections, Home Offices;**

If you have any of these items there are sum insured restrictions under your policy. To ensure you have adequate cover we suggest you specify these items. Please contact us for assistance.

### **Motor Vehicle Accessories;**

If your vehicle has any non-standard accessories that you have added to it, or purchased with the vehicle, you need to specify them on your policy. If they are not specified they are **not covered**.

### **I.B.D.F.**

Clients who have an Insurance Complaint should contact our customer relations / complaints officer. De Conno & Blanco Insurance Brokers also subscribe to the Insurance Brokers Dispute Facility (IBDF), a free customer service, and the General Insurance Brokers Code of Practice. Further information is available from this office.